

ESOL, Maths, English & Communication Skills

ESOL for Retail

Campus: Rotherham College

Code: R28AC21

Type: Part Time

This six-week ESOL- Retail course equips Entry 3 learners with the essential language, customer service knowledge, and practical communication skills needed for employment in the UK retail sector.

Over the duration of the programme, learners build core floor-ready skills—starting with polite greetings, spatial prepositions for store navigation, and financial literacy for accurate till transactions and price calculations.

As the course progresses, students learn to describe and compare products using descriptive adjectives, manage customer complaints with active listening and policy-compliant solutions, and handle professional telephone communications.

Finally, the curriculum prepares learners for employment and workplace integration by developing interview techniques, internal team communication skills for rotas and shifts, and an understanding of health, safety, and workplace rights.

How To Apply

You can apply using our online application form and clicking the **Apply Now** button at the top of this page.

For more information support with your enquiry or application please contact Student Services by emailing info@rotherham.ac.uk or by calling **01709 362111**.

Tuition Fees

Those aged 19 or over may not need to pay fees depending on their circumstances. Find out if you qualify for help with your fees [<https://www.rotherham.ac.uk/course-fees/>] .

If you need further advice or guidance please contact the Enquiries Team on **01709 362111**.

PLEASE NOTE

We make every effort to ensure information within our online course directory is accurate and a true representation of the courses we are offering in 2026-27. However, we do reserve the right to make changes if necessary.

Last updated: 11th October 2026