

# Business, Accounting & Retail

## Apprenticeship Standard in Operations/Departmental Manager

**Campus:** University Centre Rotherham

**Code:** F21ST07

**Level:** 5

### About This Course

The course is delivered in small cohorts on a monthly basis.

The course is flexible in its delivery. Delivery can be online, on Campus at the UCR (University Centre Rotherham), in the workplace or a mixture of online and face to face.

Reviews will be completed on a 12-week basis and these are flexible to the apprentice and employer, being online or face to face.

### What Will I Study?

On the course, the apprentice will study the relevant Knowledge, Skills & Behaviours (KSB's) such as:

- Operational Management
- Finance
- Managing People
- Project Management.

Embedded in the Standard, the apprentice will also complete the:

- CMI Level 5 Certificate in Leadership & Management (Non-Mandatory Qualification)
- English & Maths at Level 2, if applicable

## Why Study Here?

The RNN Group is an education and training provider, meeting the needs of thousands of employers, adults and school leavers every year and contributing at the heart of our communities.

Through our strategic relationships, we deliver and provide exceptional training and opportunities for our apprentices.

Our Centres of Excellence will be inspirational and we will remain agile to the needs of our apprentices and employers.

Our vision is to lead on innovations and skills within our communities, that our apprentices work in.

## Entry Requirements

Be working in a higher management role, looking after a cross team of individuals.

It is desired that all applicants hold a GCSE Grade 4 in English and Math's or have achieved a Functional Skill at Level 2 / Adult Literacy and Numeracy at Level 2 or Key Skills Communication and Application of Number at Level 2.

Level 2 / equivalent must be achieved in English and Maths, prior to taking End Point Assessment.

## How To Apply

You can apply using our online application form and clicking the **Apply Now** button at the top of this page.

For more information, support with your enquiry or application please contact our Employer Partnerships Team by emailing [enquiries@rnntesting.co.uk](mailto:enquiries@rnntesting.co.uk) [mailto:enquiries@rnntesting.co.uk] or by calling **01709 362111**.

## What Courses Can I Progress Onto?

### Senior Leader Level 7 Apprenticeship.

On completion, Apprentices can register as full members with the Chartered Management Institute (CMI) and / or the Institute of Leadership and Management (ILM) and those with 3 years of management experience, can apply for Chartered Manager status through CMI

## Tuition Fees

The fees for all apprenticeships are paid for by your employer. Employers access funding through the Apprenticeship Levy or their Digital Apprenticeship Service account. Employers can gain additional information from our apprenticeship team, contact [enquiries@rnntesting.co.uk](mailto:enquiries@rnntesting.co.uk) [mailto:enquiries@rnntesting.co.uk] or call 01909 504777.

### PLEASE NOTE

We make every effort to ensure information within our online course directory is accurate and a true representation of the courses we are offering in 2025 – 26. However, we do reserve the right to make changes if necessary.

**Last updated:** 13th June 2026